# TOTAL TALK PACK

#### A. <u>GENERAL</u>

- 1. Total Talk Pack is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Total Talk Pack subscriber line provided. Total Talk Pack includes the following services:<sup>1</sup>
  - a. Residential<sup>2</sup> or Business<sup>3</sup> One-Party Line
  - b. Three-Way Calling & Call Waiting (Custom Calling Services)
  - c. Caller ID Deluxe, Anonymous Call Rejection, & Priority Ringing (Advanced Calling Services)
  - d. Inside Wire Protection Plan (deregulated service)

#### B. CONDITIONS AND LIMITATIONS

- 1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.
- 2. Total Talk Pack customers may terminate their enrollment in the Plan at any time upon notice to the company.
- 3. Unless terminated by the Total Talk Pack customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
- 4. Service Charges, as described in Section 4 of this tariff, apply to requests for new and additional Total Talk Pack lines, and moves of existing lines. Service Charges will not apply when the Total Talk Pack replaces existing Local Exchange Service or if the customer requests a change from the Total Talk Pack back to Local Exchange Service.
- 5. Total Talk Pack customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

ISSUED: December 1, 2010 EFFECTIVE: January 3, 2011

ISSUED BY:

Joe Wohimeier, Vice-President

Authorized by NH PUC Docket No. DT-10-347.

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<sup>&</sup>lt;sup>1</sup> Customers must also subscribe to TDS True Talk's Total Talk Pack.

<sup>&</sup>lt;sup>2</sup> This service is grandfathered to existing Residential customers effective January 7, 2009. This service will not be available to new customers after this date.

<sup>&</sup>lt;sup>3</sup> This service is grandfathered to existing Business customers effective January 3, 2011. This service will not be available to new Business customers after this date.

# TOTAL TALK PACK

### B. **CONDITIONS AND LIMITATIONS** (Continued)

- 6. The Plan may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 7. Customers enrolled in the Plan, who fail to pay the entire rate per month, will have all existing Total Talk Pack services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

# C. **RATES**<sup>1</sup>

1.

2.

	Rate Per Month
Residence <sup>3</sup>	
Local Bundle, per line <sup>2</sup> Andover Boscawen Chichester Meriden New London Salisbury	\$22.05 26.05 22.05 24.05 23.05 21.05
Business <sup>4</sup>	
Local Bundle, per line Andover Boscawen Chichester Meriden New London Salisbury	\$35.05 43.05 31.05 39.05 37.05 33.05

- <sup>1</sup> Customers must also subscribe to TDS Long Distance Total Talk Pack to be eligible for this rate.
- <sup>2</sup> New residence customers who subscribe to the Total Talk Pack and to TDS Long Distance Total Talk 200 minute plan or Total Talk Unlimited minute plan for one year will receive a waiver of all installation charges.
- <sup>3</sup> This service is grandfathered to existing Residential customers effective January 7, 2009. This service will not be available to new customers after this date.
- <sup>4</sup> This service is grandfathered to existing Business customers effective January 3, 2011. This service will not be available to new Business customers after this date.

ISSUED: December 1, 2010 EFFECTIVE: January 3, 2011

ISSUED BY: Vice-President Johmeier.

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# **BASIC EXCHANGE SERVICE**

#### STAR BUSINESS BUNDLES

- A. <u>General</u>
  - 1. The STAR Business Bundles are optional offerings that package services and features together for a flat monthly rate that is applicable to each STAR Business Bundle subscriber line provided. This offering is available to 1-3 line business customers. There are 2 STAR Business Bundle options.
    - a) STAR Business Bundle Standard<sup>1</sup>
      Includes: Business One-Party Line, 3 Features chosen from the following list: Caller ID Deluxe, Call Forwarding, Call Forward Remote Access, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and 200 Minutes of TDS Long Distance<sup>2</sup> calling.
    - b) STAR Business Bundle Unlimited Standard<sup>1</sup> Includes: Business One-Party Line, 3 Features chosen from the following list: Caller ID Deluxe, Call Forwarding, Call Forward Remote Access, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and Unlimited TDS Long Distance<sup>2</sup> calling.

<sup>1</sup> Customers must also subscribe to TDS Telecom's high speed data.

 <sup>2</sup> Customers must also subscribe to the corresponding TDS Long Distance STAR Business Bundle.

ISSUED: December 1, 2010 EFFECTIVE: January 3, 2011 ISSUED BY: \_\_\_\_

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# BASIC EXCHANGE SERVICE

# **STAR BUSINESS BUNDLES** (Continued)

#### B. Conditions and Limitations

- 1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.
- 2. The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 3. Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.
- 4. Service Connection Charges, as described in Section 4 of this tariff, apply to requests for new and additional lines or moves of existing lines except in the following situation.

New Customers that subscribe to one of the STAR Business Bundles under a 1, 2, or 3 Year Contract will receive a waiver of all installation charges.

- 5. The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their STAR Business Bundle offering (i.e. a request to change features or downgrade) or requests to change from the STAR Business Bundle back to Local Exchange Service. The charge will not apply when the STAR Business Bundle replaces existing Local Exchange Service or the customer would like to upgrade their STAR Business Bundle.
- 6: STAR Business Bundle customers may terminate their package at any time upon notice to the company. Early Termination Fees may apply for those customers under a 1, 2, or 3 Year Contract if they terminate before the end of their contract period.

If a customer terminates their bundle prior to the expiration of the subscribed term period (1, 2, or 3 Year), the customer may pay an early termination fee equal to the difference between the subscribed term rate and the shorter term rate (MTM, 1 Year, or 2 Year). That difference would apply to each month that the customer received the service prior to the termination.

7. Customers who fail to pay the entire package rate per month will have all STAR Business Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to reenroll in any of the packages until such time as all associated unpaid balances are satisfactorily paid in full.

ISSUED: December 1, 2010 EFFECTIVE: January 3, 2011 ISSUED BY:

ice-President

## **BASIC EXCHANGE SERVICE**

# STAR BUSINESS BUNDLES (Continued)

C. <u>R</u> a	ites				
		Term Rate Per Month			
		MTM	<u>1 Yr.</u>	<u>2/3 Yr.</u>	
1:	Business, Per Line				
	a) STAR Business Bundle - Standard	\$39.99	\$34.99	\$29.99	
	b) STAR Business Bundle Unlimited - Standard	\$59.99	\$49.99	\$39.99	
· ·		<u>Non</u>	-Recurring	Charge	
2.	Service Order Charge		\$10.00		(N)

ISSUED:	December	1, 2010
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ISSUED BY: \_

mera Joel Dohmeier, Vice-President